



Safest People, Safest Places

Local Government Act 1972

A Meeting of the Combined Fire Authority for County Durham and Darlington Performance Committee will be held in the County Durham and Darlington Fire and Rescue Service Headquarters on Tuesday 10 December 2024 at 1.30 pm to consider the following business:-

PART A

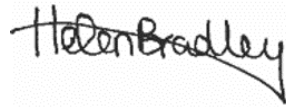
1. Apologies for absence
2. Minutes of the previous meeting (Pages 3 - 4)
3. Performance Report Quarter Two 2024/2025 - Report of Deputy Chief Fire Officer (Pages 5 - 16)
4. Letters of Appreciation - Report of Deputy Chief Fire Officer (Pages 17 - 20)
5. National Performance - Presentation of Information Services Manager (Pages 21 - 36)
6. Such other business as, in the opinion of the Chairman of the meeting is of sufficient urgency to warrant consideration.
7. Any resolution relating to the exclusion of the public during the discussion of items containing exempt information.

PART B

Items during which it is considered the meeting will not be open to the public (consideration of exempt or confidential information)

8. Formal Complaints - Report of Deputy Chief Fire Officer (Pages 37 - 40)
9. Such other business as, in the opinion of the Chairman of the meeting is of sufficient urgency to warrant consideration.

PURSUANT to the provisions of the above named Act, **I HEREBY SUMMON YOU** to attend the said meeting



Helen Bradley
Clerk to the Combined Fire Authority
for County Durham and Darlington

County Hall
Durham
DH1 5UL

**TO: The Members of the Combined Fire Authority for County Durham
and Darlington Performance Committee**

Durham County Councillors:

Councillors J Quinn, R Manchester, S Quinn, K Rooney and S Zair

Darlington Borough Councillors:

Councillors A Anderson

Minutes of the Performance Committee meeting held at CDDFRFS HQ on Thursday 5 September 2024 at 10:00 hours

Present	Cllr R Manchester in the Chair
Durham County Council	Cllr S Quinn, K Rooney and E Peeke (substitute for Cllr J Quinn)
Darlington Borough Council	-
Officers	K Carruthers, DCFO

Part A

1 Apologies

Apologies were received from Cllr S Zair, J Quinn and A Anderson.

In the absence of the Chair, Cllr Manchester was nominated to chair the meeting.

It was noted that the meeting would not be quorate but as there were no decisions to be made it would go ahead.

2 Minutes of the previous meeting

The minutes of the previous meeting that was held on 20 June 2024 were agreed as a true record.

3 Performance Report Quarter 1 2024/25

K Carruthers introduced a report providing members with a summary of the organisational performance at the end of the first quarter of the 2024/25 financial year. The indicators were discussed in turn.

Cllr Quinn queried whether the properties linked to fire deaths were rented or privately owned. K Carruthers noted that many had been privately owned which made it difficult to target through data alone. He further discussed the partners referral system that was in place to try and identify similar vulnerable residents. Cllr Quinn noted that following her recent stay in hospital she had been questioned regarding fire risk and she was pleased to report the system was working.

Cllr Quinn queried if the charging for AFAs had helped to reduce the call outs. K Carruthers explained how the system worked and the support business received from the Business Fire Safety Team.

The committee **noted** the report.

4 Letters of Appreciation

The committee considered the letters of appreciation received by the service for the period 1 April 2024 to 30 June 2024. In total, 7 letters had been received for the reporting period.

The committee **noted** the report.

5 National Performance Presentation

Jon Bell joined the meeting and presented the committee with a benchmarking presentation on the National incident types for the year ending December 2023. The slides were discussed in turn.

Discussion followed on the North East and neighbour fire and rescue services having a high prevalence of primary fires and the link to deprivation.

The committee **noted** the report.

Part B

8 Formal Complaints

Six formal complaints had been received by the service for the period 1 April 2024 to 30 June 2024. One complaint had been upheld, two partially upheld and no complaints had been forwarded to the Local Government Ombudsman.

The committee **noted** the report.



Safest People, Safest Places

Performance Committee

10 December 2024

Performance Report – Quarter Two 2024/25

Report of Deputy Chief Fire Officer

Purpose of report

1. This report presents a summary of organisational performance at the end of the second quarter of the 2024/25 financial year.

Background

2. Both operational and corporate performance is monitored and managed internally via the monthly Performance Board and Service Leadership Team (SLT) forums. Members of the Combined Fire Authority (CFA) consider performance on a quarterly basis at meetings of the Performance Committee and the full CFA.
3. A comprehensive suite of performance indicators (PIs) is employed to measure both operational and corporate performance. Targets are set on an annual basis against SMART criteria and take account of longer-term trends and the potential for spikes in performance.
4. This robust approach to performance management enables action to be taken at an early stage if performance is not meeting expectations and provides assurance that resources are being directed towards the areas of greatest risk.
5. In addition to setting a target level for relevant PIs, the Service also employs a system of tolerance limit triggers that allow under or over performance to be highlighted to the Performance Board when the PI goes beyond set tolerances, which vary depending on the indicator. Each PI has a total of four tolerance limit triggers, two each for both under and over performance.
6. Performance is presented from two perspectives, by comparison against the annual target levels, and by comparison with performance at the same point last year.

Overview of performance across all indicator categories

7. An overview across both operational and corporate key PIs at the end of quarter two for 2024/25 shows 62% of the strategic PIs met or exceeded their target level, while 57% of the strategic PIs either maintained or improved when compared to performance last year.
8. The following sections of the report present details of specific operational and corporate indicators. An explanatory narrative is provided for each PI group along with information about how performance compares to the annual target and the previous year.

Prevention

Performance Indicator	Objective	Q2 2024/25 Actual	Q2 Target	Actual vs Target	Q2 2023/24 Actual	Actual vs Previous Year
PI 01 – Deaths Arising from Accidental Fires in Dwellings	Down	2	0	n/a	2	0%
PI 03 – Number of Accidental Dwelling Fires	Down	88	108	18.5%	103	14.6%
PI 04 – Injuries Arising from Accidental Dwelling Fires	Down	10	7	-42.9%	6	-66.7%
PI 05 – Total Secondary Fires	Down	1,308	1,708	23.4%	1,415	7.6%
PI 07 – Number of Home Fire Safety Visits	Up	9,039	9,000	0.4%	9,375	-3.6%
PI 42 – Proportion of Home Fire Safety Visits to High-Risk People/Properties	Up	98.6%	80%	23.3%	99%	-0.4%

PI01 – There have been no deaths arising from accidental fires in quarter two. Meaning current performance remains at two for the year to date.

PI03 – There has been 88 accidental dwelling fires (ADFs) which is 20 under the target of 108. Kitchen fires continue to be an area of focus for our targeted Home Fire Safety Visits (HFSVs) with 51% of all incidents recorded as starting in this room. Lone occupiers and lone parent account for 45% of all incidents.

The service continues to engage with partners delivering ‘Eyes Wide Open’ training to their staff. Engagement has been very positive with the Hospital Discharge Teams with the expectation of referrals of vulnerable residents as they are returned to their homes following a stay in hospital.

See Appendix A, chart 1 for number of ADFs by room of origin and chart 2 for number of ADFs by occupier type.

PI04 – The service responded to four significant accidental dwelling fires that resulted in injuries, requiring hospitalisation, one in July, followed by one in August and two in September.

July saw a fire in Darlington involving a 46-year-old male who sustained smoke inhalation injuries. The fire started on a mattress, suspected to have been ignited by smoking materials. The casualty,

who had recently been released from prison, was transported to the hospital for treatment. Evidence of drug use was discovered at the scene.

In August, a fire in Bishop Auckland resulted in serious injuries to an adult male. The fire began in the kitchen when a chip pan ignited. The casualty attempted to extinguish the fire by placing the pan under running water, causing a deflagration. The flat was heavily smoke-logged, and the casualty, who was under the influence of alcohol, suffered severe smoke inhalation and burns. He was rescued by fire crews and provided oxygen before being hospitalised.

September was marked by two incidents. On the 8th, a fire in Murton led to serious injuries for a 74-year-old female. A fully developed fire in the front sitting room, trapped the occupant, who was rescued near the entrance by fire crews. She suffered from smoke inhalation and foot injuries sustained while attempting to escape and was transported to the hospital. Safeguarding referrals were made, and a follow-up visit was arranged.

The second incident in September occurred on the 30th, in Chilton, where a 70-year-old female experienced breathing difficulties, after a fire in an external out-house spread to her kitchen and adjoining rooms. Fire crews rescued ten cats and sadly found one dog deceased. The property sustained significant fire and water damage, and safeguarding referrals were made for the residents.

PI05 – The positive performance for this indicator has continued into quarter two with performance at 1,308 incidents which is 23.4% better than the target of 1,415 and improved performance by 7.6% compared to the previous year. This is the lowest number of secondary fires since 2016/17.

Rubbish/ refuse is still the top fuel source with 56% of all secondary fires, with 33% being vegetation related. 93% of all secondary fires were deliberately set. Emergency Response crews and the Community Safety and Arson Reduction Team continue to work with partners to reduce these incidents. During the quarter, Emergency Response crews have delivered 4,297 deliberate fire reduction activities.

Durham and Darlington are part of the Government Anti-Social Behaviour Trailblazer and funding has been received to increase high visibility patrols in hotspot areas. The Service is using this funding for the Targeted Response Vehicle (TRV) to patrol hotspot areas for deliberate secondary fires.

See Appendix A, chart 3 for secondary fires by motive and chart 4 for secondary fires by property type.

PI07 – At the end of quarter two, 9,039 HFSVs have been delivered which is above the target, although slightly lower than the previous year's performance. This high number of visits is above the fire sector average and should continue to make the residents of County Durham and Darlington safer from fire.

As highlighted in the quarter one report, over 2,000 properties were added to the HFSV targeting list, due to the residents having similar vulnerability factors as recent fire deaths. 1,200 of these properties have been visited with the expectation to complete the list in quarter three.

The service is currently working with Durham County Council to enhance the targeting methodology with additional data sets.

PI42 – This indicator is currently performing at 98.6% which is well above the Community Risk Management Plan target of 80%. The ‘Eyes Wide Open’ programme and national risk methodology will support us to continue targeting the most vulnerable in our communities.

Protection

Performance Indicator	Objective	Q2 2024/25 Actual	Q2 Target	Actual vs Target	Q2 2023/24 Actual	Actual vs Previous Year
PI 10a – Primary Fires in Non-Domestic Premises	Down	63	55	-14.5%	59	-6.8%
PI 14 – False Alarms Caused by Automatic Fire Detection Equipment	Down	335	381	12.1%	417	19.7%
PI 17 – Number of Fire Safety Audits	Up	934	1,014	-7.9%	854	9.4%

PI10a – At the end of quarter two there has been 63 incidents, which is eight over the target of 55 and 4 more compared to the performance in the previous year. This performance has been influenced by 14 fires in prisons, 11 of which were in quarter one. The Service do not have legislative responsibility for fire safety in prisons although we continue to work with these establishments with the aim to reduce fires in these premises. Positively only three prison fires in quarter two compares positively with the nine prison fire in quarter two in the previous year.

The other incidents were in a variety of premises types including nine incidents in retail premises and eight in permanent agriculture premises. The Business Fire Safety Team conduct post fire reviews of incidents in premises enforced under the Fire Safety Order by the Service and combined with our high levels of fire safety audits aims to improve the performance of this indicator.

PI14 – The positive direction of travel has continued for this indicator, with 335 incidents which is 12.1% under the target of 381. This is also 19.7% improved performance compared to the same period in the previous year. 65.3% of all incidents are in four premises types, namely education (25.2%), residential homes (17.2%), retail (11.6%) and industrial manufacturing (11.3%). 53.4% of all incidents were linked to system faults and 25.2% were caused by human intervention.

The new approach to mobilisations from automatic fire alarms is having a positive effect on mobilisations with 569 calls to Fire Control for automatic fire alarms not attended by the Service.

PI17 – Performance of this indicator is slightly under target with 934 completed audits against a target of 1014, although performance is 9.4% better than the same period in the previous year. There has been continued high performance by the Emergency Response crews, although as the central team have been slightly under their full establishment during the year, there is slight under performance against target. Recruitment and short-term secondments are planned during quarter three which should see the indicator back on track.

Positively 44.7% of audits have been unsatisfactory showing that the updated Risk Based Inspection Programme is targeting the correct premises and making a real difference to improving fire safety across County Durham and the Borough of Darlington.

Response

Performance Indicator	Objective	Q2 2024/25 Actual	Q2 Target	Actual vs Target	Q2 2023/24 Actual	Actual vs Previous Year
Total Emergency Calls Received	N/A	7,939	N/A	N/A	8,890	10.7%
Total Incidents	N/A	3,678	N/A	N/A	3,987	7.8%
Total Road Traffic Collisions	N/A	162	N/A	N/A	171	5.3%
PI 02 – Total Primary Fires	Down	556	523	-6.3%	531	-4.7%
PI 06a – Dwelling Fires Attended within 8 Minutes	Up	61.3%	70%	-14.6%	65.31%	-8.5%
PI 06b – Non-Domestic Fires Attended within 9 Minutes	Up	62.2%	70%	7.1%	72.41%	-8.5%
PI 06c – Road Traffic Collisions Attended within 10 Minutes	Up	74.7%	70%	6%	72.89%	1.8%
PI 16a Availability of on call appliances - 1st pump	Up	71.3%	75%	-4.9%	66.7%	6.9%

See Appendix A, chart 5 for total incidents.

PI02 – There have been 556 primary fires which is 6.3% over the target of 523, and 4.7% more incidents compared to the previous year's performance.

57% of all primary fires are set deliberately and the Service continue to work with Firestoppers to raise awareness and try and gather intelligence on the perpetrators. As many of these incidents are linked to crime, work continues through the multi-agency Arson Suppression Group to identify ways to reduce deliberate fire incidents. There are currently two live Police Operations linked to OCGs (Organised Crime Groups) who use fire as a weapon to target others. The Service is linked and actively working with police to mitigate the risks and reduce the associated incidents.

50% (278) of primary fires are vehicle fires with the majority (69.3%) of these vehicle fires being set deliberately. Peterlee station area continues to be the highest across the Service area for vehicle fires. This type of incident is difficult to prevent, though the Community Safety and Arson Reduction Team continue to work with Police colleagues to target offenders. A new Arson Reduction and Safety Campaigns Manager, and Young Person Education Coordinator started in quarter two and will be able to provide more focus on deliberate primary fires.

See Appendix A, chart 6 for primary fires by motive and chart 7 for primary fires by type.

PI06a, PI06b and PI06c

At the end of quarter two, only one out of the three response standards have achieved their 70% performance target.

PI06a – Response time performance when attending ADF's within 8 minutes on 70% of occasions is 61.3%. This has reduced from 70% at the end of quarter one.

PI06b – Response time performance when attending non-domestic fires within 9 minutes on 70% of occasions is 62.2%. This has increased from 55.6% at the end of quarter one.

PI06c – Response time performance when attending road traffic collisions within 10 minutes on 70% of occasions is 74.7. This has reduced slightly from 76% at the end of quarter one.

Each failure for any response standard is individually reviewed and analysis shows that extended travel distances are the main reasons for failing response times. Divisional Managers continue to work with Watch Managers through the monthly performance reporting process to scrutinise and improve performance.

PI16a – Performance at the end of quarter two was 71.3% against its target of 75%. This has deliberately been set as a challenging target by the service, with 75% not being achieved for over four years, with the aim to motivate staff and the RDS Liaison roles to increase performance. This performance is 6.9% improved compared to the same period last year, when availability was only 66.7%.

At the end of quarter two, RDS 'true availability' (RDS staff only) was 68.3%. The proactive utilisation of day duty, FDOs and surplus operational personnel including the use of the TRV and SRU has increased availability by an additional 3%, to its 71.3% performance. Notable availability of RDS staff only is 97.3% at Middleton in Teesdale, 89.1% at Stanhope, 78.7% at Crook and 78.5% at Wheatley Hill.

Health and Safety

Performance Indicator	Objective	Q2 2024/25 Actual	Q2 Target	Actual vs Target	Q2 2023/24 Actual	Actual vs Previous Year
PI 69 – Number of Accidents to Personnel	Down	7	4	-75%	2	-250%
PI 72 – Number of Vehicle Accidents classified as CDDFRS Driver's fault	Down	5	10	50%	12	58.3%

PI69 – At the end of quarter two, there were seven accidents which is three over the target of four and five more than the same period in the previous year.

There were three minor accidents in August with two occurring on station and one at an incident. During September a laceration occurred to a hand whilst conducting a hydrant inspection with the lack of PPE being the main factor. This incident was reportable under RIDDOR due to an over 7-day absence. All accidents have been investigated to identify any learning points.

PI72 – Following no at fault vehicle accidents in quarter one, there were five in quarter two. Performance of the indicator remains strong, 50% under the target and 58.3% better than the same period in the previous year.

In July there were three accidents during slow speed manoeuvres that resulted in minor damage to appliances – one at an incident and the other two during routine duties. In August a TRV was reversed into a station canopy whilst being repositioned resulting in minor damage to the rear light cluster. In September minor damage was caused to an appliance during a slow speed manoeuvre whilst being repositioned at an incident. All accidents have been investigated with the key learning being the improved use of banks persons.

Recommendations

9. Members are requested to:
 - a. **Note** the content of the report;
 - b. **Comment** on the reported performance.

Keith Carruthers, Deputy Chief Fire Officer, Ext. 5564

Appendix A

Chart 1 - Number of Accidental Dwelling Fires by Room of Origin

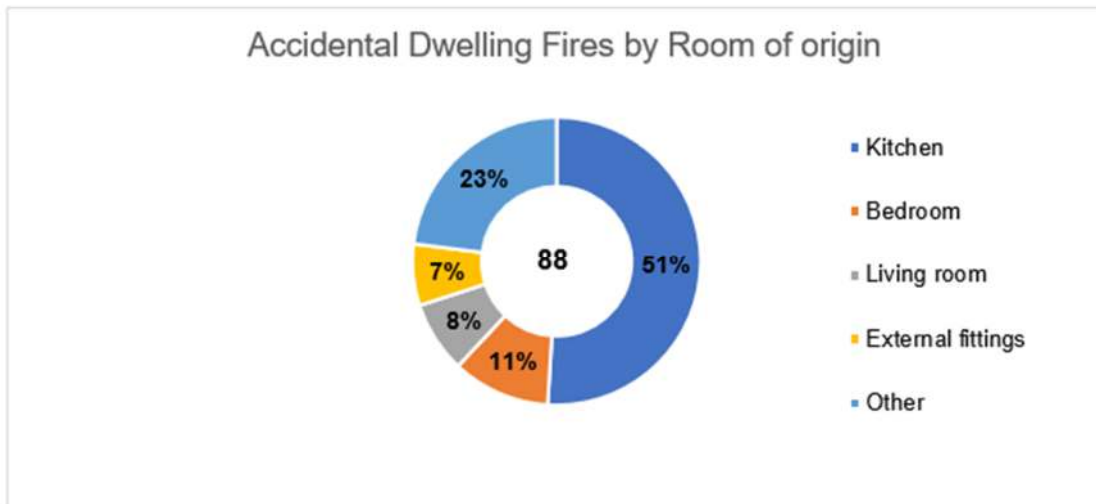


Chart 2 - Number of Accidental Dwelling Fires by Occupier Type

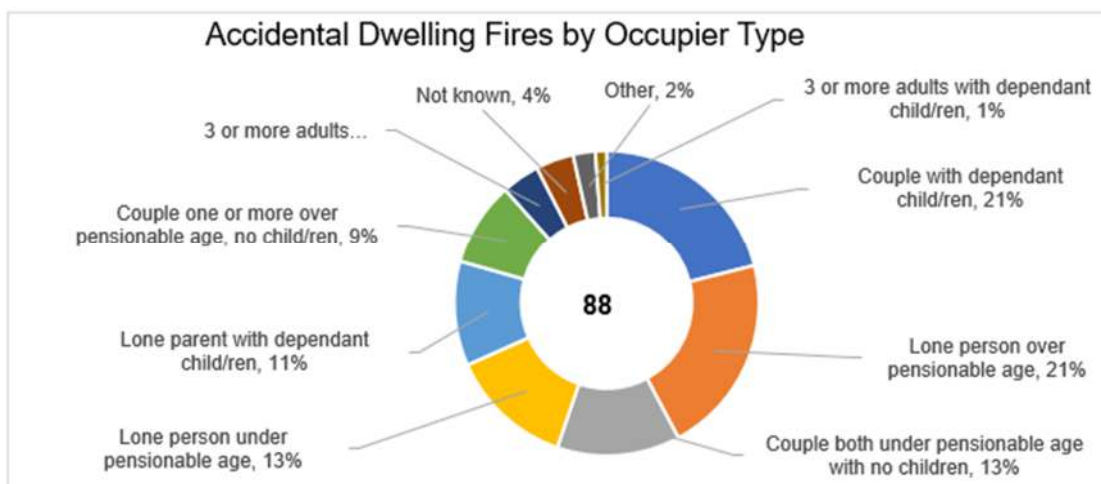


Chart 3 – Secondary Fires by Motive

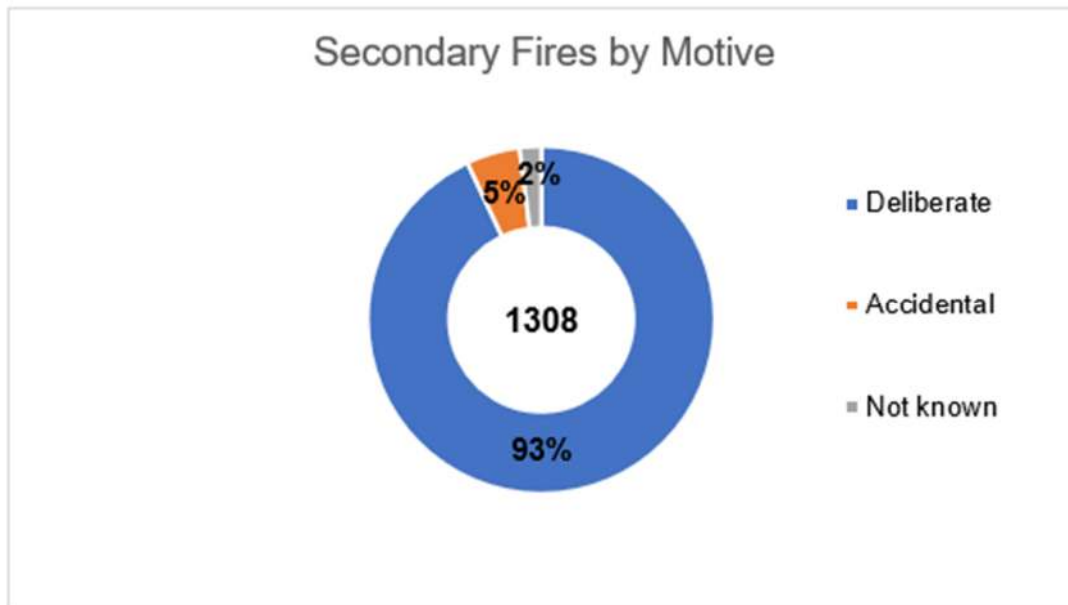


Chart 4 – Secondary Fires by Property Type

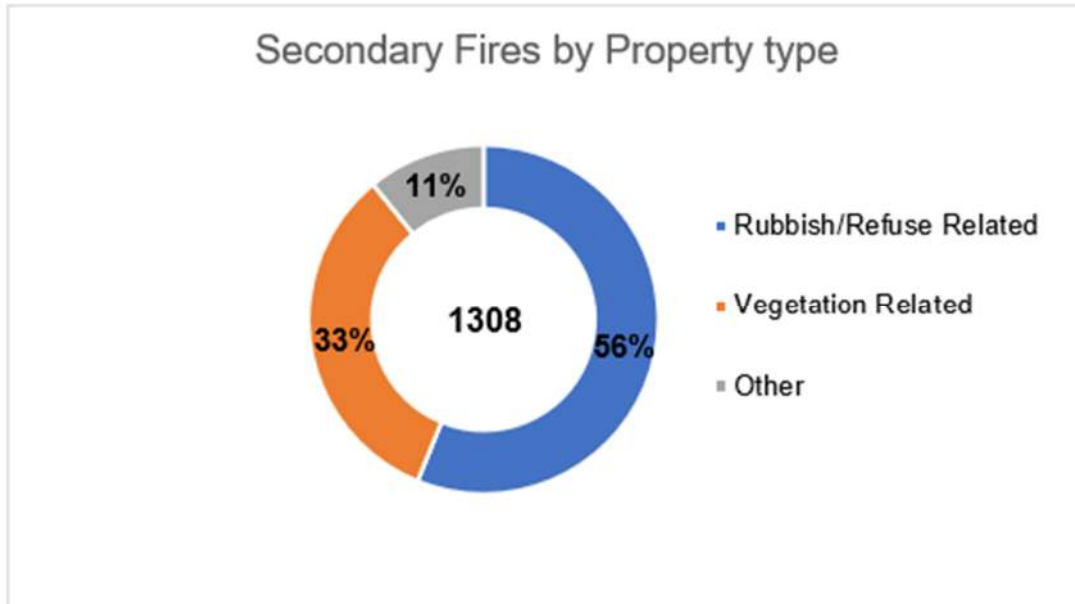


Chart 5 - Total Incidents

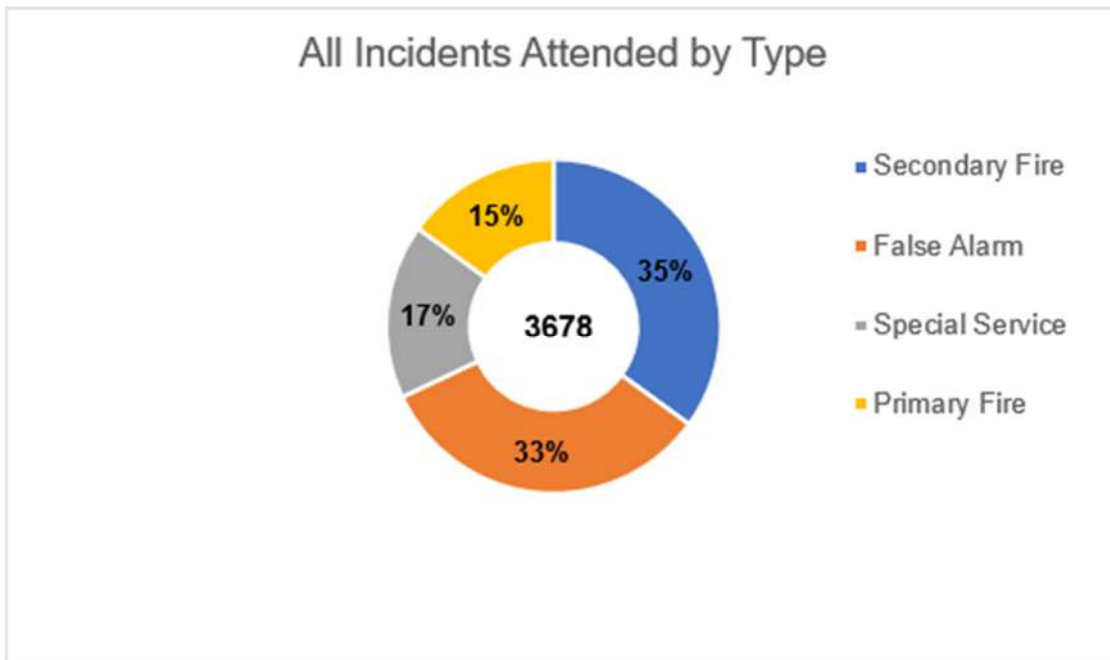


Chart 6 - Primary Fires by Motive

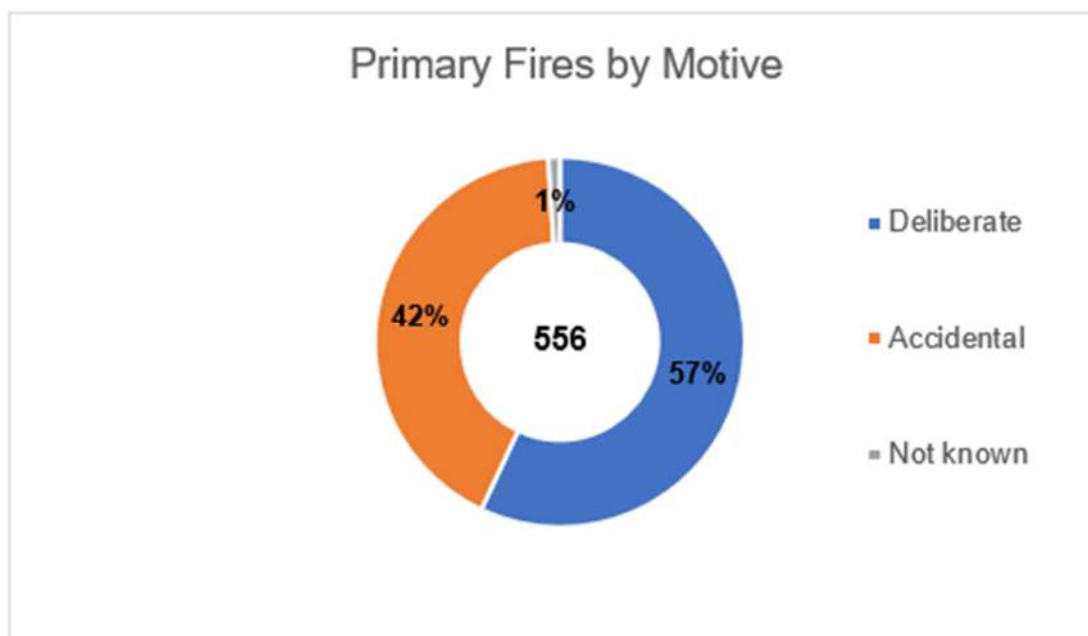
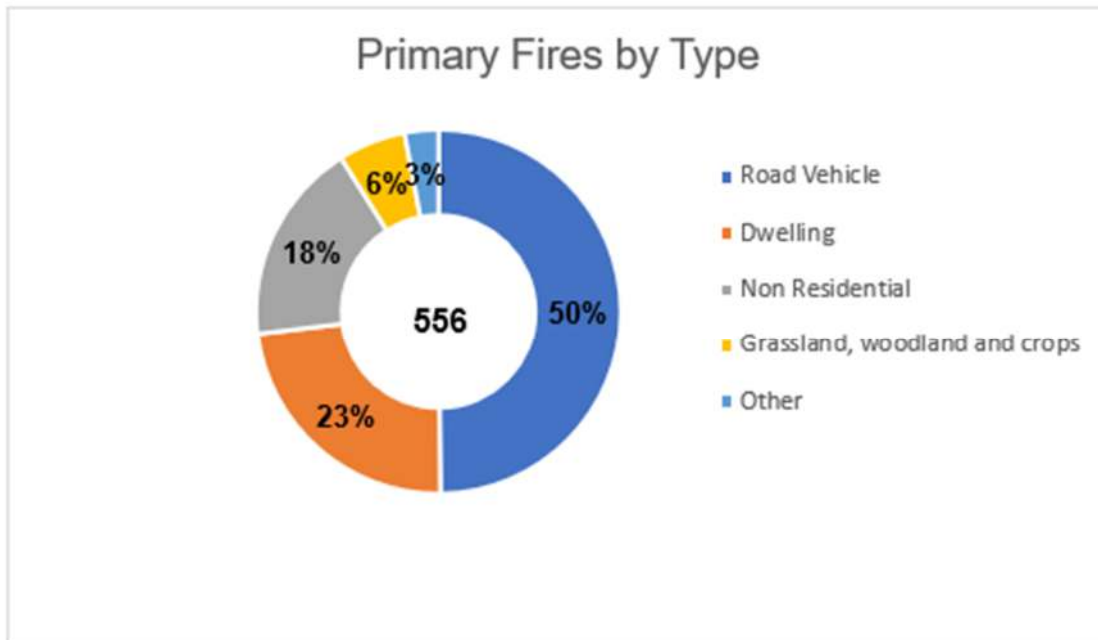


Chart 7 – Primary Fires by Type



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County Durham and Darlington
Fire and Rescue Authority



Safest People, Safest Places

Performance Committee

10 December 2024

Letters of Appreciation

Report of the Deputy Chief Fire Officer

Purpose of Report

1. The purpose of this report is to provide details of Letters of Appreciation received by the Service for the period 1 July 2024 to 30 September 2024.

Letters of Appreciation Received

2. Eight letters were received in the reporting period.
3. A summary of the Letters of Appreciation received for the period is attached to this report at Appendix A.

Recommendations

4. Members are requested to note the report.

Appendix A

Letters of Appreciation – July 2024 to end of Sept. 2024

No	Date	Watch/Personnel involved	Brief Details	Section
1	08/7/2024	Consett Crews	<p>A compliment was received from Blackhill resident George Thirlaway.</p> <p>“To whom it may concern. This afternoon we received a visit from two members of your staff from Consett Fire Station.</p> <p>They checked our existing fire alarms and advised us that they were not positioned properly and then installed two new fire alarms for us. What a fantastic service from your guys they were so friendly and efficient. It is good to know that we have such a good fire service in our area.</p> <p>Once again thank you we really appreciate your help.</p>	
2	13/7/2024	Darlington Blue Watch	<p>A compliment was received from Peter King from Parkside, Darlington. To express his gratitude to the crew after they knocked on his door on 13 July 2024 and offered to fit smoke alarms.</p> <p>Mr King said that he had only just filled out an online form for a HFSV when Firefighters arrived at his home.</p> <p>He was “delighted with the very high level of service” from CDDFRS and wanted to pass on his “sincere thanks” to the crew.</p>	Darlington Station
3	19/7/2024	Peterlee Red Watch	<p>A compliment was received from John Brandling NEAS Paramedic thanking the crew from Peterlee for their assistance at an incident on 17th June, 2024. It was in a wooded quite boggy small ravine type area in Peterlee between the rear of the Peterlee lodge Hotel / vibe night club and the leisure centre.</p>	Peterlee Station

			<p>The incident was to a patient who may or may not have had a fall in that area and may have sustained a leg injury. You guys did a fantastic job and I wish to pass on our sincerest thanks for the help & assistance you provided us with that night.</p>	
4	26/7/2024	Bishop Auckland Red Watch	<p>Durham Constabulary has thanked Firefighters in Bishop Auckland Red Watch who came to the aid of a woman in distress last week.</p> <p>Please see the letter below from Insp 993 Dave Clark on Durham Neighbourhood Policing Team:</p> <p>Could I just pass a message of thanks to the fire officers who attended to assist with a suicidal female on the foot bridge at Bishop Auckland around 10pm on Wednesday evening.</p> <p>I was called out as one of the force negotiators to try help resolve the situation.</p> <p>The young lady was in conflict and on the wrong side of the railings in wet weather, holding on with one hand and threatening to jump.</p> <p>We had your officers on standby and managed to take the opportunity to get a harness on at a brief moment of lucidity, which ultimately potentially saved her from serious injury or death if she had slipped.</p> <p>I was extremely worried about the risk and was really impressed how calm and professional the officers were in quickly applying the harness whilst talking in a caring manner and keeping her calm.</p> <p>Knowing how nervous I was, it must have been really difficult for those applying the harness, knowing she could fall at any time and also resisting the urge to grab her.</p>	Bishop Auckland Station

			Another great example of the expertise and professionalism of CDDFRS, which was a key trigger in successful conclusion of the incident.	
5	16/8/2024	Fire & Rescue Service	A letter was received from the family of Allan Pattinson thanking the service for everything that was done to give Allan the send off he deserved.	Fire & Rescue Service
6	30/8/2024	Consett Red Watch	A letter was received from a lady thanking Consett Red Watch for carrying out a HFSV and assisting her when she became unwell.	Consett Station
7	13/9/2024	Peterlee White Watch	An email was received from Blackhall RAF Air Cadet Squadron in which they thanked Peterlee White Watch for hosting them, they were all buzzing when they got back.	Peterlee Station
8	13/9/2024	Durham Green Watch	<p>Well done to Durham Green Watch who recently helped an elderly woman in distress at her home.</p> <p>The 80-year-old resident called Eileen made a frantic call to Community Safety saying that something in her house was bleeping and flashing and she feared this would start a fire.</p> <p>CS made the call and the crew visited the woman at her home on Douglas Villas where they made sure she was OK and fitted new smoke alarms.</p> <p>Eileen has been in touch with the Service today to pass on her "sincere thanks" to the crew.</p> <p>Great work by everyone involved!</p>	Durham Station



National performance update

Jon Bell

Information Services Manager

Overview

- New updates published by the Home Office
- Fire and rescue incident statistics covers incidents for the year ending June 2024 and was published on 24th October 2024 – (16 tables have been updated)
- The national overview is available in much greater detail here - [Fire and rescue incident statistics: England, year ending June 2024 - GOV.UK](#)

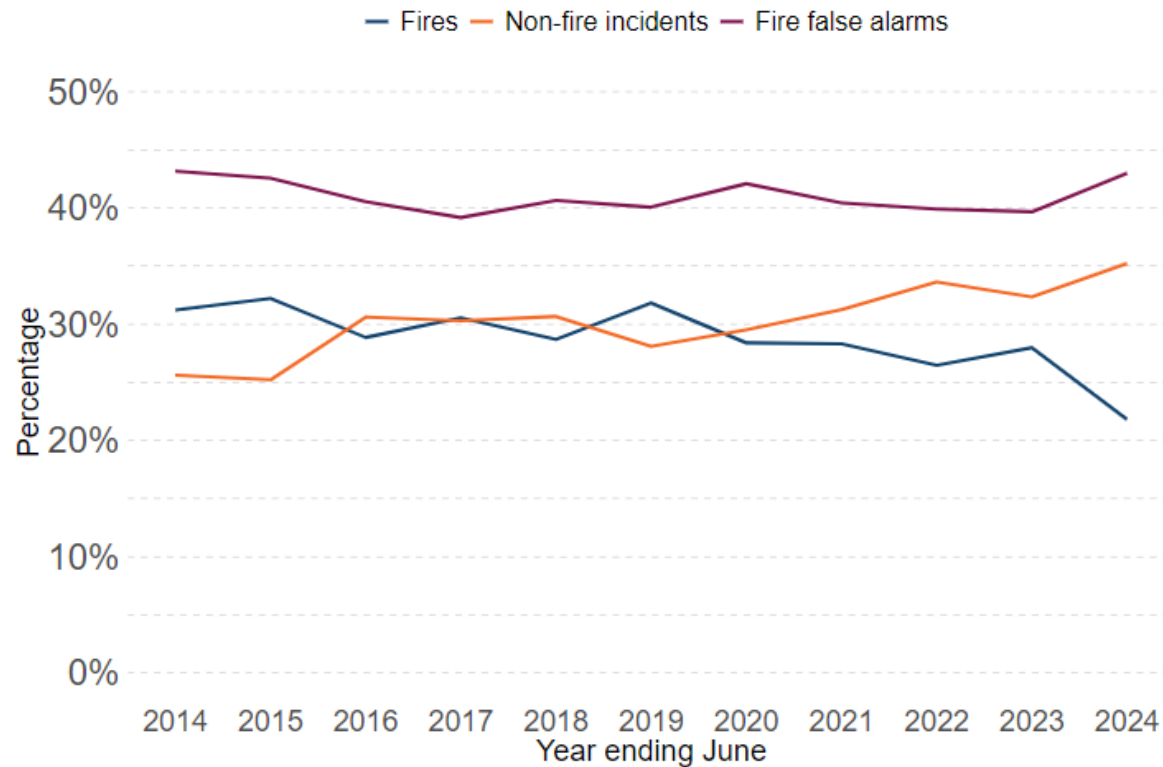


Key points – incident statistics (year ending Jun 24)

- ↓ **Total Incidents:** Fire and Rescue Services (FRSs) attended 594,384 incidents, a 4.5% decrease from the previous year.
- ↓ **Fires:** There were 129,541 fires, a record low, marking a 26% decrease from the previous year. (22% of all incidents)
- ↓ **Fire-Related Fatalities:** There were 233 fire-related fatalities, a 19% decrease from the previous year.
- ↑ **Non-Fire Incidents:** FRSs attended 209,262 non-fire incidents, a 3.9% increase from the previous year. (35% of all incidents)
- ↑ **Fire False Alarms:** FRSs attended 255,581 fire false alarms, the highest figure since June 2011. (43% of all incidents)

National Performance insights

Figure 1.1: Total incidents attended by incident type, England; the year ending June 2014 to the year ending June 2024



As figure 1.1 shows the share of incidents between incident types has changed over the past decade, with a greater share of incidents being non-fire incidents over recent years.

Nationally:

False alarms increased

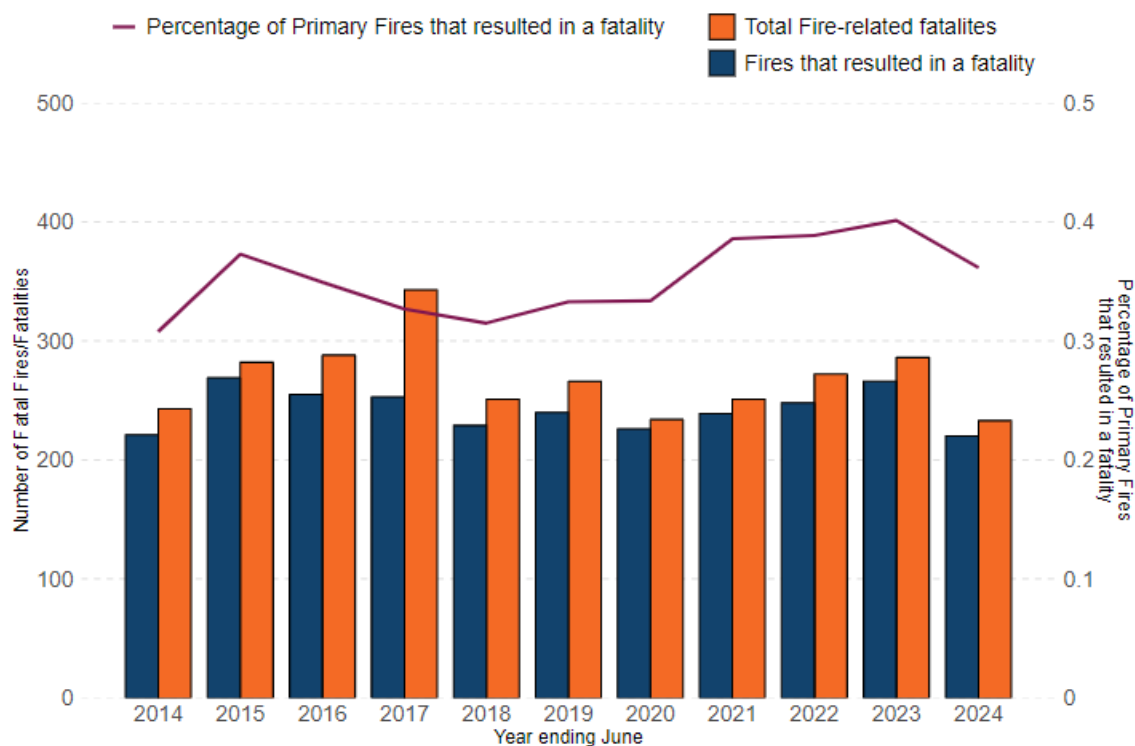
Special Services Increased

Fires decreased



National Performance insights

Figure 5.1: Total fire-related fatalities, primary fires that resulted in at least one fatality and the percentage of primary fires that resulted in a fatality England; year ending June 2014 to year ending June 2024



- **Fatalities:** 233 fire-related fatalities, with 178 in dwelling fires.
- **Non-Fatal Casualties:** 6,245 non-fatal casualties, virtually unchanged from the previous year.

National Performance insights

Fires Attended

- ↓ **Primary Fires:** 60,846 primary fires were attended, an 8.2% decrease from the previous year.
- ↓ **Secondary Fires:** 66,619 secondary fires were attended, a 37% decrease from the previous year.
- ↓ **High-Rise Fires:** 704 fires in purpose-built high-rise flats or maisonettes, a 3.6% decrease from the previous year.

Fire False Alarms

- **Types:** False alarms due to apparatus (184,581), good intent (64,778), and malicious (6,222).
- ↑ **Trends:** False alarms due to apparatus increased by 9.2% from the previous year.

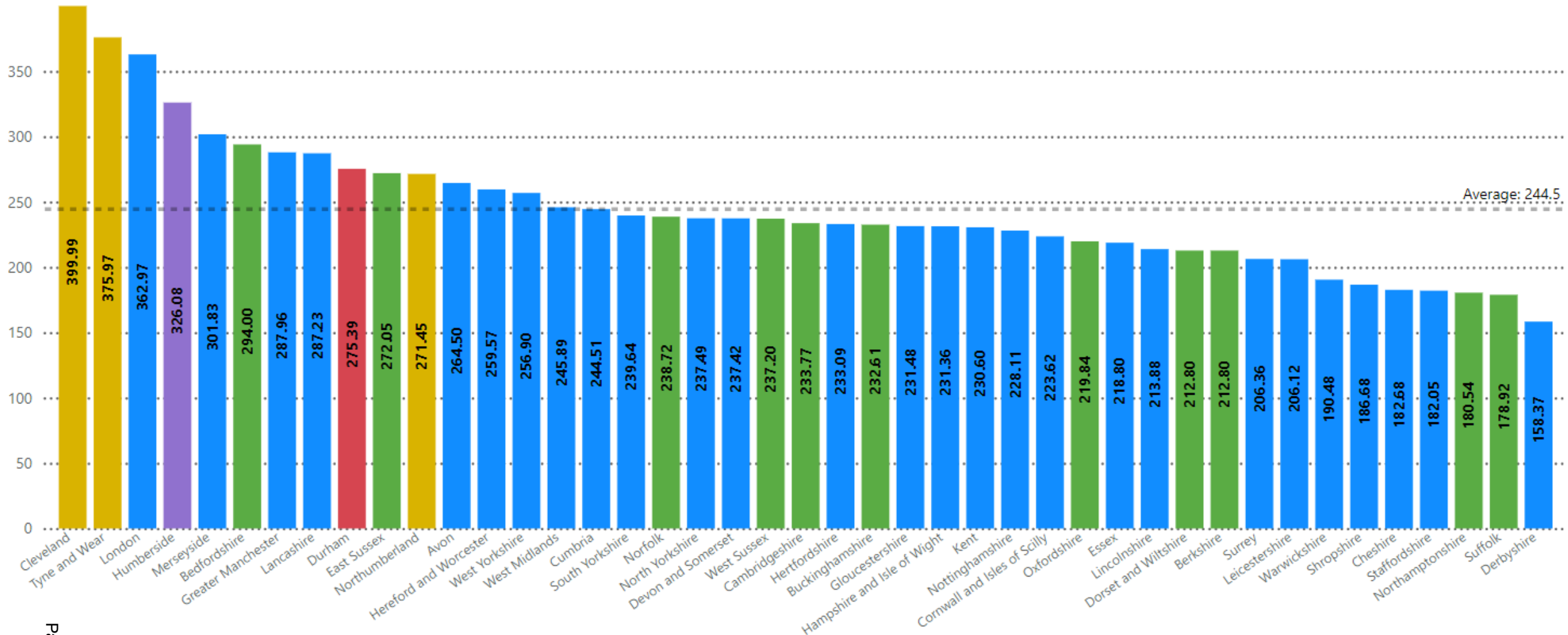
Non-Fire Incidents

- **Types:** Collaborating incidents (70,015), road traffic collisions (31,885), flooding incidents (17,485), and medical incidents (15,068).
- ↑ **Trends:** Collaborating incidents increased by 9.5% from the previous year.



CDDFRS Comparison Q1 (April 2024 to June 2024)

0102 - Total incidents per 100,000 pop by Fire service name



Fire and Rescue Service



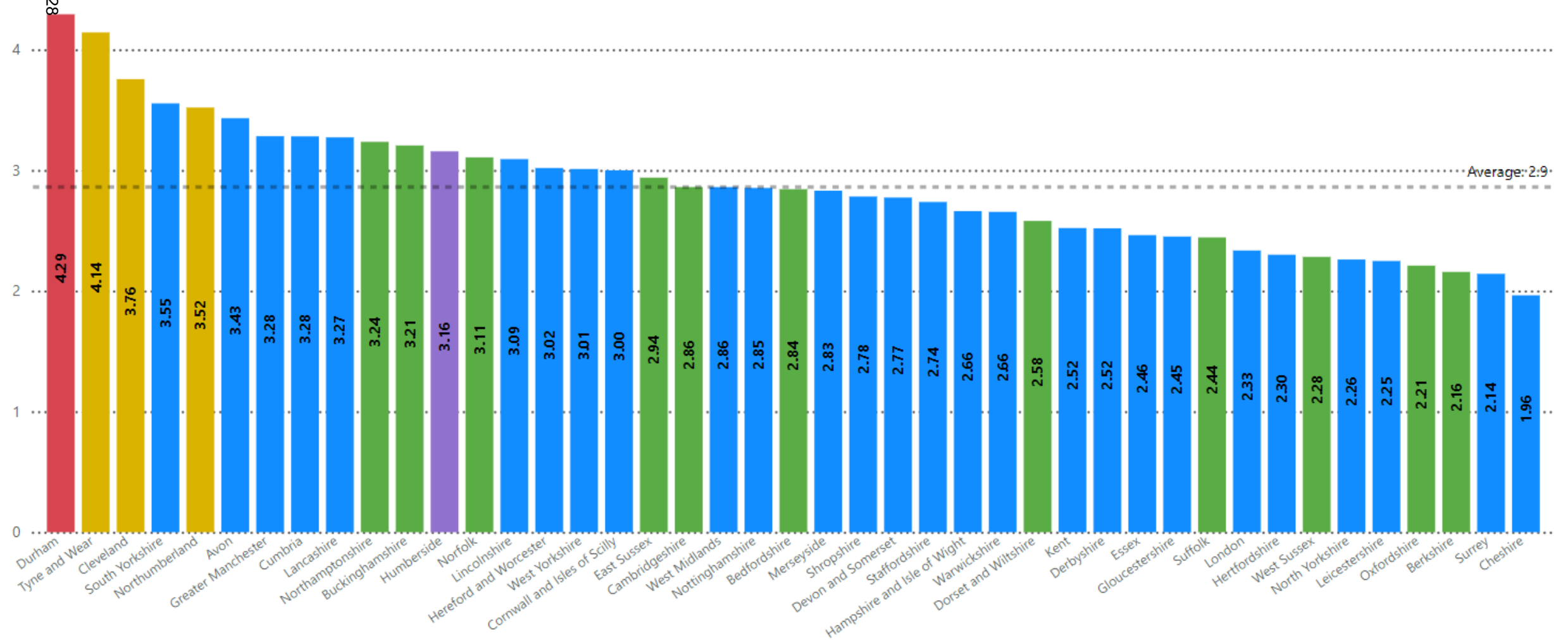
Previous Q1 (Apr 23 to Jun 23)
336.74 per 100,000

Other FRS	Group 2	Neighbour	Statistical neighbour	Durham FRS



CDDFRS Comparison Q1 (April 2024 to June 2024)

Page 28 - primary fires per 10,000 pop by Fire service name



Fire and Rescue Service

Other FRS	Group 2	Neighbour	Statistical neighbour	Durham FRS
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Previous Q1 (Apr 23 to Jun 23)
4.12 per 10,000

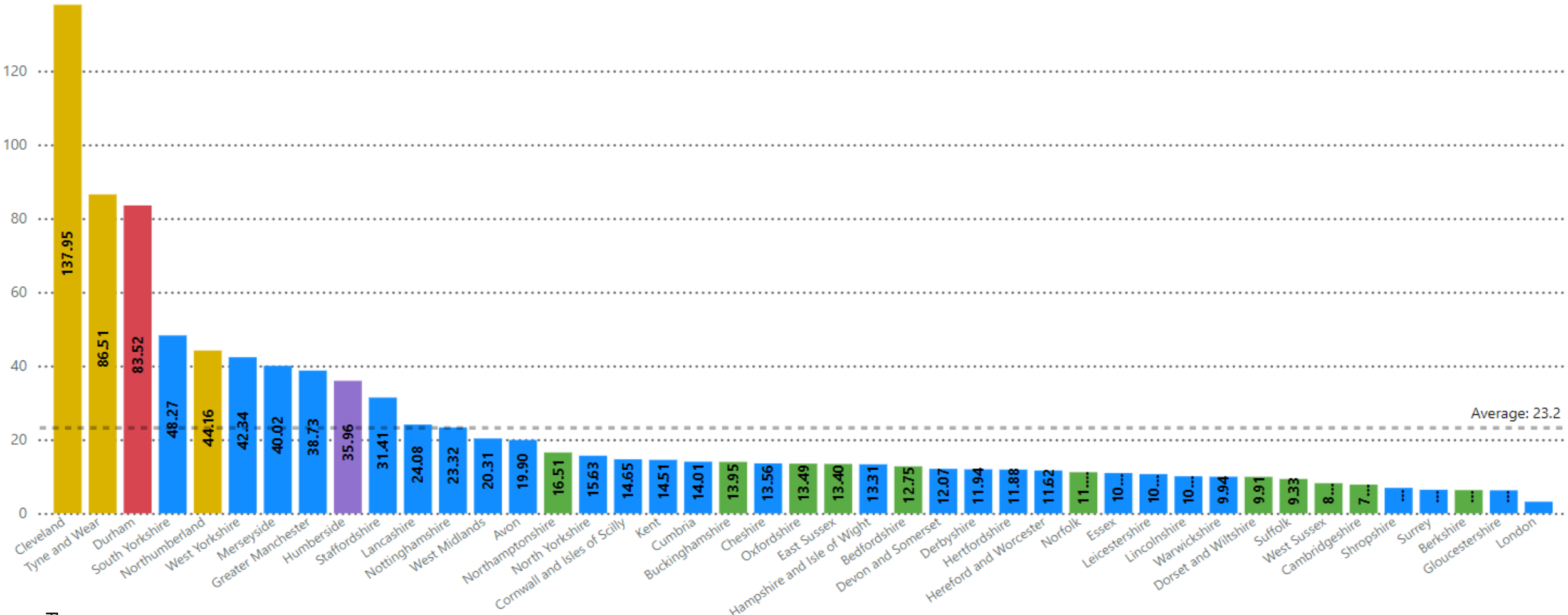


County Durham and Darlington
Fire and Rescue Service



CDDFRS Comparison Q1 (April 2024 to June 2024)

0401 - Deliberate Secondary fires per 100,000 pop by Fire service name



Average: 23.2

Fire and Rescue Service

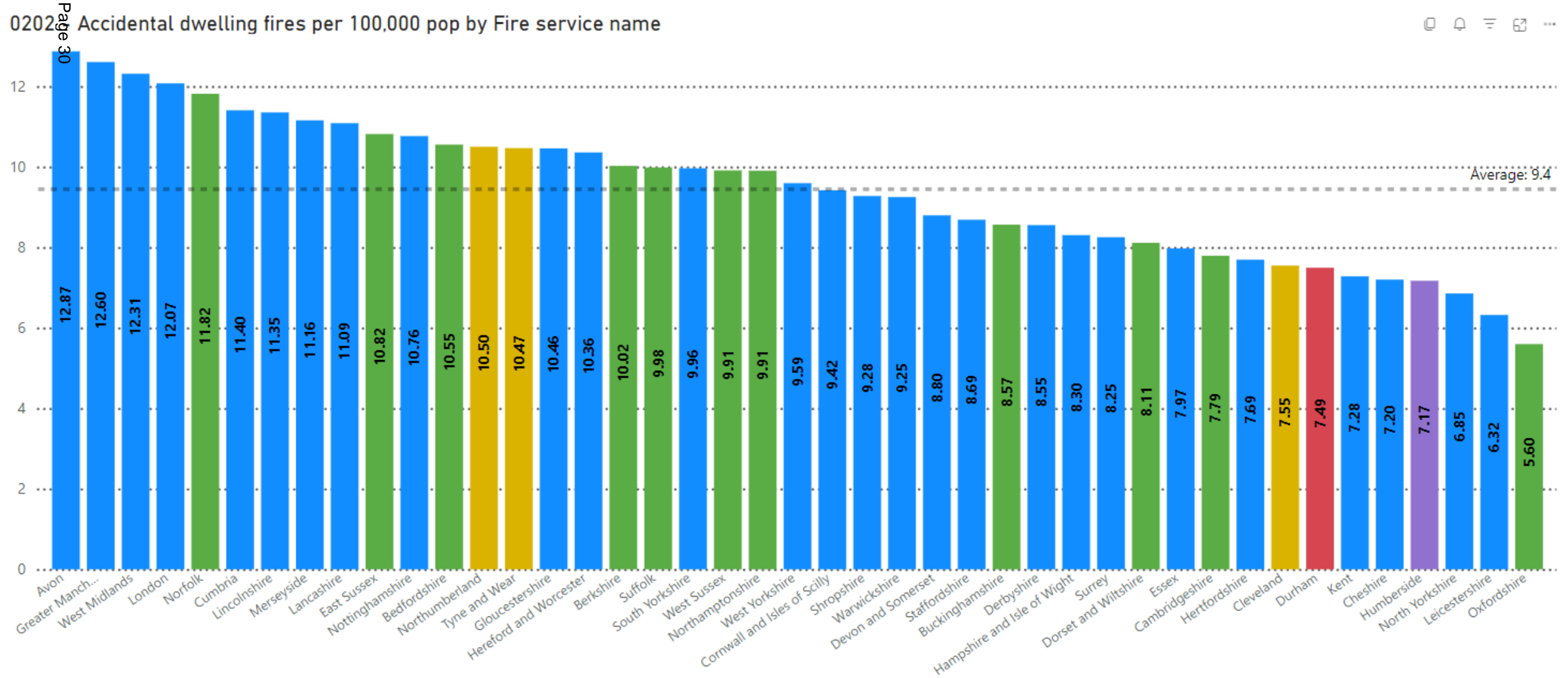


Previous Q1 (Apr 23 to Jun 23)
124.11 per 100,000

Other FRS	Group 2	Neighbour	Statistical neighbour	Durham FRS
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CDDFRS Comparison Q1 (April 2024 to June 2024)



Fire and Rescue Service



Previous Q1 (Apr 23 to Jun 23)
10.30 per 100,000

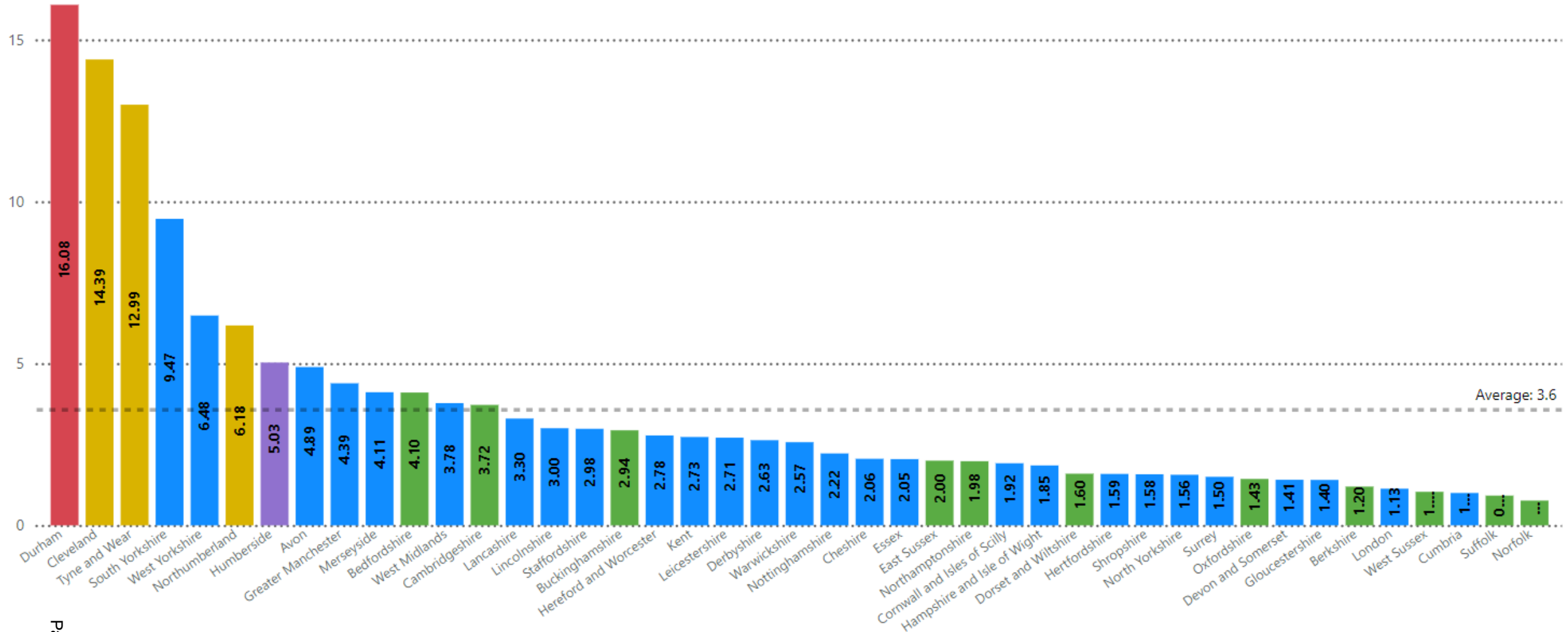
Other FRS	Group 2	Neighbour	Statistical neighbour	Durham FRS
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County Durham and Darlington
Fire and Rescue Service



CDDFRS Comparison Q1 (April 2024 to June 2024)

0401 - Deliberate Road Vehicles fires per 100,000 pop by Fire service name



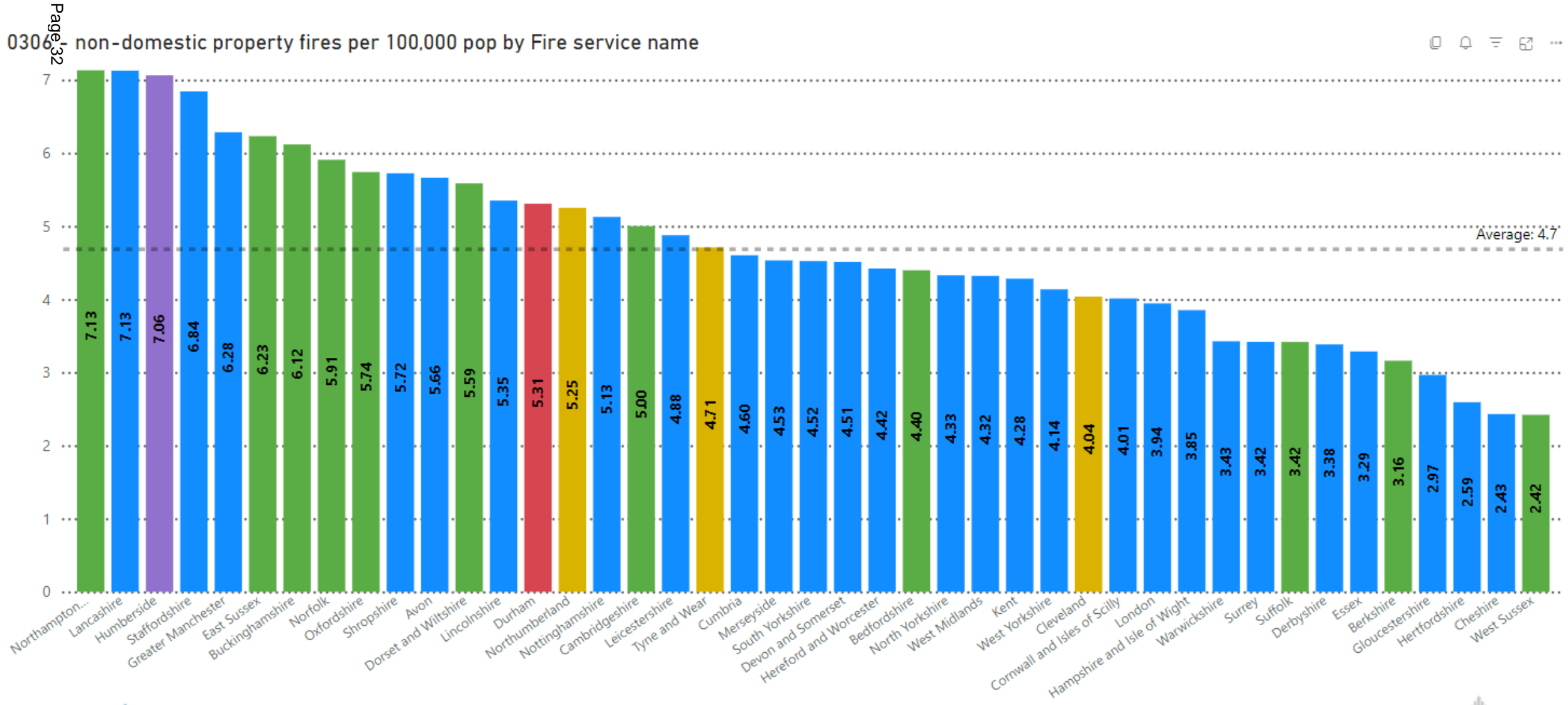
Previous Q1 (Apr 23 to Jun 23)
14.99 per 100,000

Fire and Rescue Service

Other FRS	Group 2	Neighbour	Statistical neighbour	Durham FRS



CDDFRS Comparison Q1 (April 2024 to June 2024)



Previous Q1 (Apr 23 to Jun 23)
3.28 per 100,000

Fire and Rescue Service

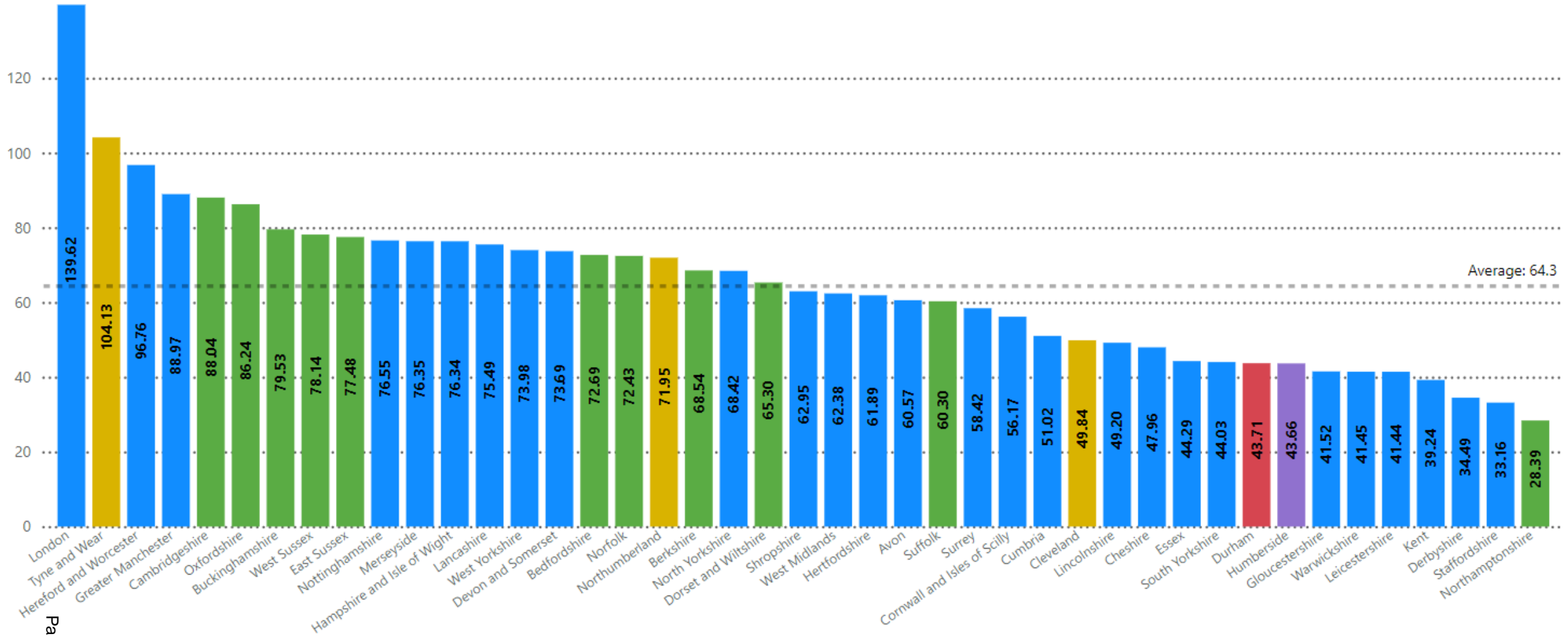
Other FRS	Group 2	Neighbour	Statistical neighbour	Durham FRS

County Durham and Darlington
Fire and Rescue Service



CDDFRS Comparison Q1 (April 2024 to June 2024)

0102 - False alarm - Due to apparatus per 100,000 pop by Fire service name



Fire and Rescue Service



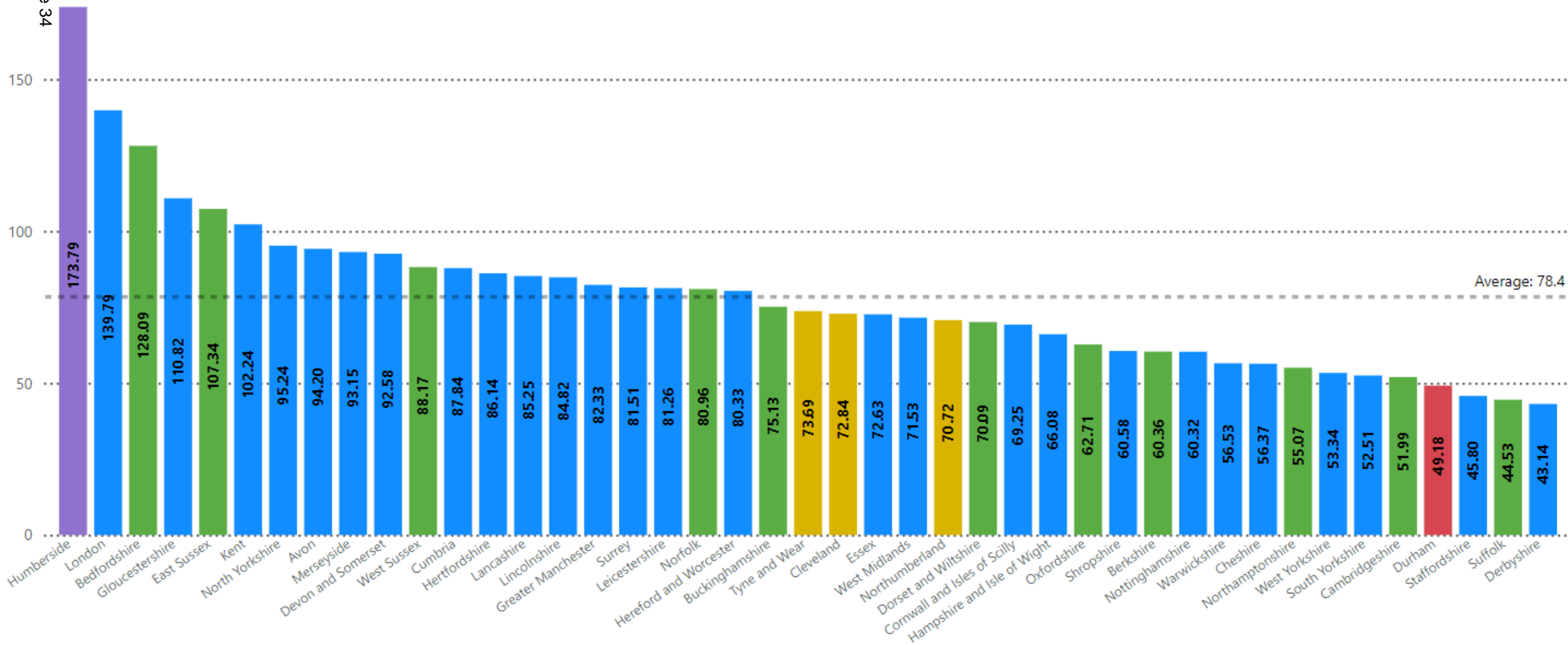
Previous Q1 (Apr 23 to Jun 23)
44.49 per 100,000

Other FRS	Group 2	Neighbour	Statistical neighbour	Durham FRS
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CDDFRS Comparison Q1 (April 2024 to June 2024)

0102 Page 34 Non-fire incidents (special service) per 100,000 pop by Fire service name



Fire and Rescue Service

Other FRS	Group 2	Neighbour	Statistical neighbour	Durham FRS
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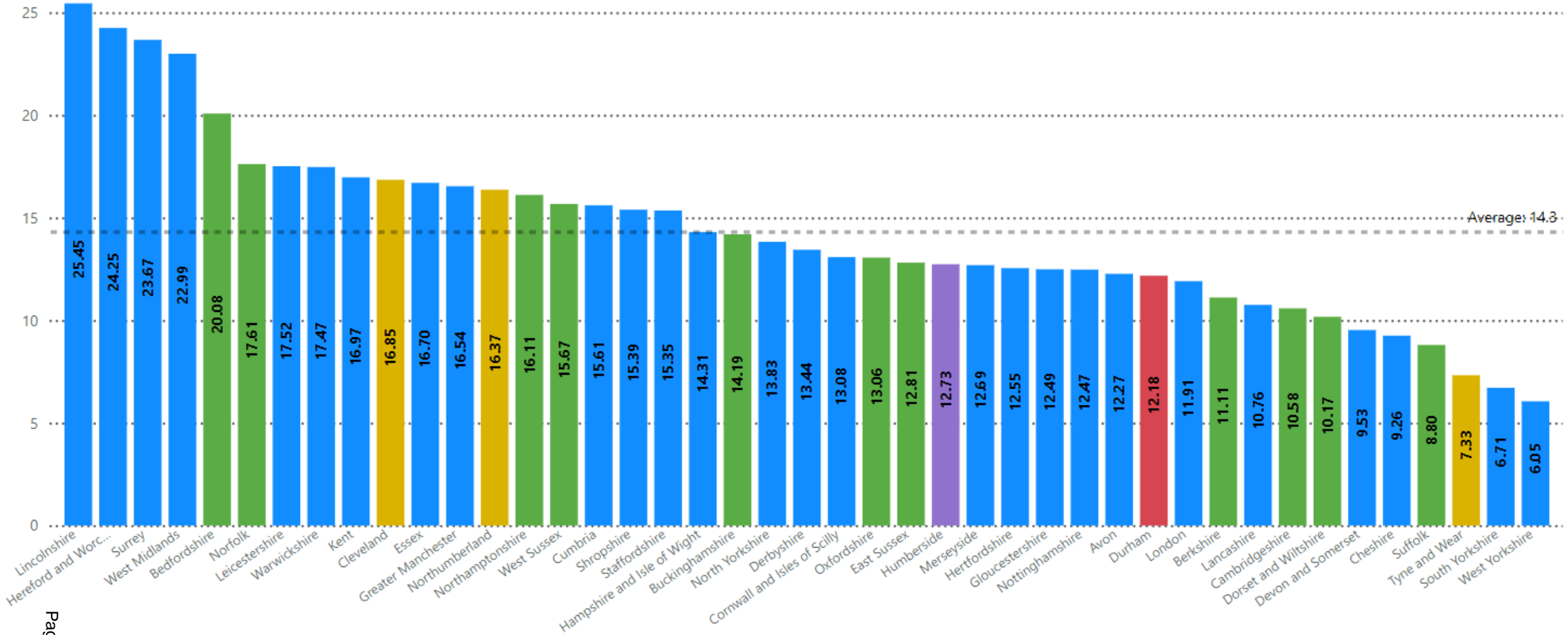
Previous Q1 (Apr 23 to Jun 23)
45.27 per 100,000

County Durham and Darlington
Fire and Rescue Service



CDDFRS Comparison Q1 (April 2024 to June 2024)

0901 - Road Traffic Collision (RTC) non-fire (special service) incidents per 100,000 pop by Fire service name



Average: 14.3



Previous Q1 (Apr 23 to Jun 23)
11.17 per 100,000

Fire and Rescue Service

Other FRS	Group 2	Neighbour	Statistical neighbour	Durham FRS
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Any further questions



By virtue of paragraph(s) 1 of Part 1 of Schedule 12A
of the Local Government Act 1972.

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